



## JOIN THE SHELTER TO HOME TEAM!

We are a small group doing a big job, and we would love you to join our team!

### VOLUNTEER OPPORTUNITIES ARE:

#### DONATION LINE MONITOR

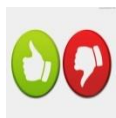


- Pick up phone messages from our donation number
- Return calls from donors, screen offered donations, and refer selected donors to Assessment Team
- This work can be done from home, hours are flexible.
- Time commitment is 1-3 hours on assigned days
- A cell phone is provided; communication with other team members is by email

#### To do this work you need:

- Proficiency with English language
- Good oral and written communication skills, ability to use email
- Friendly, firm, businesslike manner when working with donors

#### DONATION ASSESSMENT



- Assess donations offered against criteria for condition, size and need
- Advise donor if acceptable. Advise Storage Manager of what has been accepted, and request pickup if needed

- Time Commitment is 2-4 hours on assigned day, depending on number of assessments done.

**To do this job you need:**

- ability to use email, good written and oral communication,
- strong English language skills,
- tactful, friendly, but firm and businesslike manner.

**Requires the use of own transport when visiting donors. Assessors work in teams of 2**

**SORTING**



- Working as part of a team, unpack donated household items, assess condition, and stow on shelves
- Dispose of unsuitable items
- Time Commitment: 2 hours /week; time of day and day of week arranged by sorting team members

**To do this job you need:**

- Ability to do light lifting
- Proficiency with email and texting

**Work is done at our storage facility, so would require ability to get to facility located near Bewicke and Marine Drive**

**CLIENT SERVICES**



This job involves receiving client referrals from North Vancouver agencies, interviewing clients to determine their list of furniture and household goods needs, working with them to choose items from our inventory, and overseeing their pickups from the storage.

Time Commitment: 2-4 hours per client

**To do this job you need:**

- Willingness and ability to work patiently, firmly, kindly and with compassion with clients who are struggling with difficult life circumstances

- Patience with those who have language barriers
- Good organizational abilities, good communication skills, both oral and written
- Previous experience working or volunteering in a social service setting an asset
- Proficiency with email, texting

This position works often at our storage facility, so would require ability to get to facility located near Bewicke and Marine Drive

If any of these interest you, or if you would like any further information, please contact Ardis Nelson at [volunteer@shelertohome.ca](mailto:volunteer@shelertohome.ca)